

## **SMS Communication Terms & Conditions**

**Effective Date:** 06/02/2026

### **1. Consent to Receive Messages**

By providing your mobile phone number and opting in, you consent to receive SMS and MMS text messages from **Katy Kids Dentist**. These messages may include appointment reminders, scheduling updates, account alerts, and occasional oral health tips for your child. Consent is not a condition for purchasing any goods or services.

### **2. Message Frequency**

Message frequency varies based on your child's appointment schedule, your communication preferences, and ongoing care interactions.

### **3. Cost and Data Rates**

Message and data rates may apply for the text messages you send or receive. Please contact your wireless service provider for details on your specific mobile plan.

### **4. Opt-Out Instructions**

You can opt out of receiving text messages at any time. To stop receiving texts, reply **STOP** to any message you receive from our office. After opting out, you will receive a single confirmation text confirming your unsubscribe request, and you will no longer receive routine messages from us.

### **5. Help and Support**

For assistance or support with our text messaging service, reply **HELP** to any message, or contact our front desk directly at **281-392-3333**.

### **6. Privacy and Security**

We respect your privacy. Your personal information will be handled in strict accordance with our federal HIPAA guidelines, <https://www.katykidsdentist.com/assets/uploads/forms/Hippa-Policy.pdf>. We do not sell, rent, or share your mobile information with third parties for marketing purposes. Please be aware that standard text messages are not encrypted, and anyone with access to your phone may be able to view these notifications.

### **7. Carrier Limitations**

Our text message service is available on most major mobile carriers, including but not limited to AT&T, Verizon Wireless, and T-Mobile. However, we are not responsible for any delays, delivery failures, or errors caused by your mobile carrier or third-party service providers.

### **8. Changes to Terms**

We reserve the right to update or change these SMS terms and conditions at any time. Any updates will be posted on our website, and continued use of our text messaging service constitutes your agreement to the updated terms.